

Patient Rights and Responsibilities

Modern dentistry aims to serve individual patients and the public. In doing so, it is important to recognize fundamental human rights and patients' rights as one of the core values of the dental profession. Our practice upholds these standards of quality and ethical service as a vital component to the health care that we provide.

Your Rights as a Patient

- You have the right to receive oral health care in a healthy, safe environment with compassion and respect for your rights and dignity.
- You have the right to competent, fair, and ethical oral health information and care.
- You have the right to protect your personal privacy.
- You have the right to express concern for your needs, best interests, preferences, and complaints.
- You have the right to participate in the decision-making process that will effect your oral health. This also pertains to the right of informed consent, which is the permission granted in knowledge of the possible consequences or risks that is given by your doctor. Informed consent allows you to choose treatment with full knowledge of the risks and benefits.

Your Responsibilities as a Patient

- You have the responsibility to ask questions and to seek clarification in order to understand your dental condition and/or treatment.
- You have the responsibility to weigh the potential consequences of not following the advice of your dentist.
- It is your responsibility to know what your dental plan coverage allows, the deductibles and co-insurance payments.
- You have the responsibility to keep scheduled appointments with providers or give adequate notice of cancellation.
- You have the responsibility to provide information needed by your dentist to enable him/her to provide the most appropriate and effective care.
- You have the responsibility to meet your financial obligations in a timely fashion.